



Our Reservation Policy:

Reservations are secured and will be confirmed after having received your payment.

- For tank refill packages and/or rental equipment packages we require receiving a 25% deposit prior your arrival.
- For dive-training(packages) or packages that include dive-trips we require receiving a 50% deposit prior your arrival.
- For reserving day-trip(s)/course(s) or (last-minute) specials we require receiving the full payment prior your arrival.

Once your payment is received your reservations are secured and will be confirmed accordingly by email. The remainder of your payment, if applicable, is due upon arrival before our services to you start.

Our Cancellation Policy:

- If we receive your cancellation more than 14 days prior to the date our services are to start, we will refund your full payment minus a \$25 administration fee.
- If we receive your cancellation within 14 days prior to the date our services are to start, we will refund 50% of the received payment.
- If we receive your cancellation within 7 days or less prior to the date our services are to start, we will refund 25% of the received payment.
- Be Aware: We do have a 'No Show - No Refund' policy so please do cancel if you can't make it at latest 1 day prior our services are to start and resend your cancellation if we did not confirm receiving your cancellation.
- After our services have started or were scheduled to start, we do not refund no matter what reason. We strongly recommend you purchase a travel insurance to cover any of such costs in case you choose or have to cancel our services during your trip.

We know it is very unlikely you will have to cancel during your trip but you never know. Again, we strongly recommend purchasing travel insurance through your local insurance agency to prevent being stuck with any costs involved in your cancellation.